

The Mental Health Crisis Care Concordat

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North West Crisis Care Concordat Event 7 July 2014



Closing the Gap: Priorities for essential change in mental health

***Closing the Gap:
priorities for essential
change in mental
health*** sets out our
immediate ambitions
for mental health.



HM Government

Mental Health Crisis
Care Concordat
Improving outcomes
for people experiencing
mental health crisis

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The **Mental Health Crisis Care Concordat** is a shared agreement made by over 20 national organisations about how we respond to people in mental health crisis

- **Department of Health**
- **Home Office**
- **NHS England**
- **NHS Confederation Mental Health Network**
- **Mind**
- **Association of Ambulance Chief Executives**
- **Association of Chief Police Officers**
- **Local Government Association and ADASS**
- **Royal College of Psychiatrists**

“We commit to work together to improve the system of care and support so people in crisis because of a mental health condition are kept safe and helped to find the support they need – whatever the circumstances in which they first need help - and from whichever service they turn to first.”

What is the Concordat?

The Concordat is about joining up service responses to people who are suffering from mental health crisis.

In 2012-13 police made nearly 22,000 detentions under section 136 of the Mental Health Act.

Two thirds (14053) of these people were taken to hospital for a psychiatric assessment.

But a third of these people (7,761) were taken to police cells, often because the NHS could not respond quickly enough. Even allowing for pressures on NHS resources – we must all accept that this proportion is too high

We have work under way

- The **Department of Health** and **Mind** are working on local implementation, the website and brand identity
- **NHS England** are taking forward their commitments as part of their Parity of Esteem programme, and are developing a Crisis Care Delivery Framework
- **Association of Ambulance Chief Executives** - have introduced a protocol for ambulance responses
- **CQC** – have surveyed and mapped health based places of safety

Making the Concordat a local reality

Local Crisis Care Declarations

- Concordat principles – partnership and co-production
- Essential signatories
- All age – adults and people aged 18 and younger
- One vision and principles for ensuring an effective emergency mental health response system
- Action plan with timescales outlining operational protocols for working together
- Review progress and governance arrangements

Local Declarations - who needs to be involved?

- Clinical Commissioning Groups
- NHS England Local Area teams (primary care commissioners)
- Commissioners of social services
- The Police Service
- Police and Crime Commissioners
- The Ambulance Service

- NHS providers of Urgent and Emergency Care
- Public / independent providers of NHS funded mental health services
- Public / independent providers of substance misuse services

The screenshot shows a web browser window with the URL <http://www.crisiscareconcordat.org.uk/>. The browser's address bar and search bar are visible. The website header includes the text "Crisis Care Concordat | Mental Health" and a navigation menu with links for "ABOUT", "YOUR INVOLVEMENT", "GET INSPIRED", and "EVENTS".

The main content area features a central white box with the following text:

Mental Health Crisis Care Concordat




Welcome to the Crisis Care Concordat website.

This site is here to help your organisation and your partners create and submit a mental health crisis Declaration statement and an Action Plan and to make the principles of the Crisis Care Concordat a reality in your own area.

Below the text are two prominent purple buttons:

- Submit a Declaration statement
- Submit an Action Plan

At the bottom of the central box, there are three icons with corresponding text links:

-  **ABOUT THE CONCORDAT**
-  **YOUR INVOLVEMENT**
-  **GET INSPIRED**

The footer of the website contains logos for "HM Government" and "mind for better mental health", along with links for "DOWNLOADS" and "CONTACT US". The background of the page features a stylized, multi-colored map of the United Kingdom.

Thank you

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www.crisiscareconcordat.org.uk