

Realising the Crisis Care Concordat

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Overview

- Parity of Esteem – Imperatives, Aims and Objectives
- The Mental Health Crisis Care Concordat
- Planned work and achievements
- Conclusion and next steps

The Mandate. A mandate from the Government to NHS England: April 2014 to March 2015

“...we expect NHS England to make rapid progress, working with CCGs and other commissioners, to help deliver on our shared goal to have crisis care that, for an individual, are at all times as accessible, responsive and high quality as other health emergency services. This includes ensuring that there are adequate liaison psychiatry services. We expect every community to have plans to ensure no one in crisis will be turned away, based on the principles set out in the soon to be published Mental Health Crisis Care Concordat.”

Achieving Better Access to Mental Health Services by 2020



Foreword by Simon Stevens – Chief Executive, NHS England

Mental health problems are the largest single cause of disability, representing a quarter of the national burden of ill-health, and are the leading cause of sickness absence in the UK.

This makes it all the more indefensible that there is such a large “treatment gap” with most people with mental health problems receiving no treatment and with severe funding restrictions compared with physical health services.

One consequence: people with mental illness die on average 15-20 years earlier than other people – one of the greatest health inequalities in England.

That is why, achieving “parity of esteem” between mental and physical health services is so important for the NHS, and for the nation.

This document therefore sets out some of the concrete next steps we are committed to helping lead over the next five years. NHS England looks forward to working with our partners to deliver this critical agenda.



Simon Stevens –
Chief Executive, NHS England

Parity of Esteem – Imperatives, Aims and Objectives

1. The Government's Mandate for 2013-15.
2. What would achieving true parity of esteem mean?
3. How will outcomes be improved?
4. It is imperative that parity of esteem is integral to the delivery of health-care across the whole system.
5. Recognising that in the audience today are a mix of those wanting to help achieve parity of esteem, and those already well versed in many of the issues who “just want to get on with it”

“It must be remembered that there is nothing more difficult to plan, more doubtful of success, nor more dangerous to manage than the creation of a new system.

For the initiator has the enmity of all who would profit by the preservation of the old institution and merely lukewarm defenders in those who would gain by the new one”

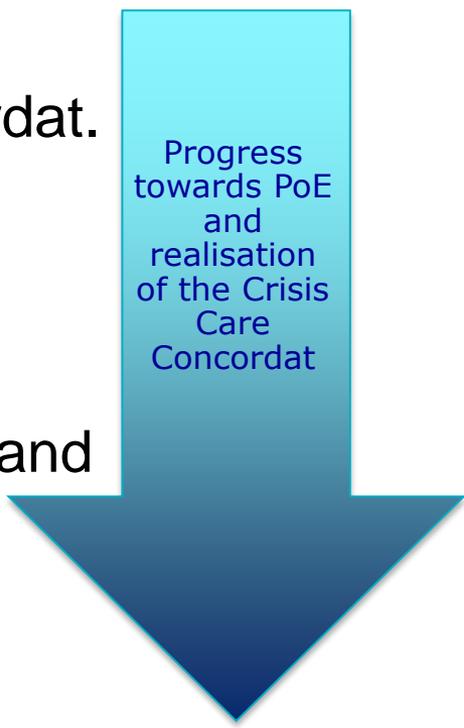
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Machiavelli, The Prince, 1513

The Mental Health Crisis Care Concordat - Summary

1. The Concordat aligns closely with NHS England's Parity of Esteem Agenda.
2. 18 February 2014 the Department of Health launched the Mental Health Crisis Care Concordat.
3. 4 key areas:
 - Access to support before crisis point;
 - Urgent and emergency access to crisis care;
 - Quality of treatment and care when in crisis; and
 - Recovery and staying well.
4. Delivery of the Crisis Concordat.

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Progress towards PoE and realisation of the Crisis Care Concordat

Planned Work and Achievements

- a. Raising the profile of Crisis Care.
- b. Establishing aims for crisis services.
- c. Best practice for Crisis Care and implementation support.
- d. Aligning work to support delivery of the Crisis Care Concordat.
- e. Commissioning support.
- f. Introduction of Standards.

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Progress
towards PoE
and
realisation
of the Crisis
Care
Concordat

Planned Work and Achievements

Leaders

- a. Raising the profile of Crisis Care.
- b. Establishing aims for crisis services.
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Amazing
collaboration

Compelling
narrative

What good looks like



Progress
towards PoE
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realisation
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The Mental Health Crisis Care Concordat – Conclusion and Next Steps

- Key Achievements
- Ongoing work, pace and speed.