



C

Co-location of Liaison Mental Health Services

Collaborative working and shared targets provide a better service.



L

Liaison Services 24/7

Patients need the same standards of care whatever time they present. Patients should be seen within one hour of referral.



E

Education of all ED Staff

Responding compassionately is a responsibility for all staff who care for people suffering a mental health crisis.



A

Adequate Access for Adolescents

Assessment and admission, where required, should not be delayed for children and adolescents.



R

Right Person to the Right Place of Safety

The term 'Health Based Place of Safety' should not be used. An ED should not be the default destination.



Emergency Mental Health

CLEAR Campaign