

Information Sharing

Sarah Deacon
Clinical Manager Acute Community Services
First Response
Intensive Home Treatment
Mental Health Liaison including A&E, DCR and custody

Information Sharing Protocols

- Information governance over archiving policy with protocols in place supporting the sharing of information
- Joint protocols between Police, Local Authority and Care Trust.
- Joint protocol for the Haven @ The Cellar Trust. Project to divert service users with mental health needs out of A&E
- Consent

Benefits of sharing information

- Case study: Debbie and sharing of care plan to support mental health needs whilst in A&E and to prevent admissions to acute hospitals
- Case study: Paul calling London Met complaining about WYP. Hadn't been for depot for number of months, brought back into services
- Informed decision making
- Improved communication and feedback

Challenges: Acute Care Pathway

- Police
- A&E
- Primary Care GPs and mental health
- Multi Agency Care Planning Vanguard
- Information systems

Solutions

- Leeds Shared Care Record- Regional Shared Care Record Vanguard
- Integrated Digital Care Record
- Integration with RiO and SystemOne, referrals and ward discharge
- Local Authority SystemOne
- Clinician access to SystemOne and PCMIS, IAPT
- Clinician access to Webstorm & Niche in DCR
- Access to ExtraMed in A&E

Thank you

- @sarahdeacon15